

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.A. DEGREE EXAMINATION – HISTORY/ ECONOMICS/SOCIOLOGY**

THIRD SEMESTER – APRIL 2010

**CO 3203 / 3200 - INDUSTRIAL RELATIONS**

Date & Time: 30/04/2010 / 1:00 - 4:00

Dept. No.

Max. : 100 Marks

**PART A**

Answer **all** the questions briefly:

(10 x 2 = 20 marks)

1. What is meant by Participation in Management?
2. What does Hot Stove Rule signify?
3. Mention any two qualities of a Negotiating Team.
4. Who are the three actors in Industrial Relations?
5. State any two prerequisites of Collective Bargaining.
6. Mention any two causes of an Industrial Dispute.
7. Mention any two principles of Collective Bargaining.
8. State three methods of preventing Disputes.
9. Name the types of Negotiation.
10. What is the Marxist Approach to Industrial Relations?

**PART B**

Answer any **five** of the following:

(5 x 8 = 40 marks)

11. Explain the ways of finding out grievances.
12. State and explain the conditions for good Industrial Relations.
13. Differentiate between Collective Bargaining and Cooperation.
14. What are the four systems of Management according to Rensis Likert?
15. Describe any three methods of resolving Disputes.
16. What is the scope of Industrial Relations?
17. Enlist the bargaining items.
18. Enumerate and explain any eight kinds of strike.

**PART C**

Answer any **two** questions:

(2 x 20 = 40 marks)

19. Explain the various minor and major kinds of punishments applicable in an industry?
20. Explain the functions of “Shop Council” and “Unit Council”.
21. Why is collective bargaining important? Is it successfully practised in India?

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